

RETURN INSTRUCTIONS

1. Click on “Printable Return Form” and print return form.
2. Complete **all** requested information on repair form. Please print clearly.
3. Pack product carefully to avoid damage. A sturdy box is recommended. Ship unit prepaid in a way it can be traced (i.e. UPS or insured mail).
4. Include all parts of the caliper for a complete check of the unit.
5. Most manufacturer warranties cover defects for 1 year from the date of purchase. Damage caused by misuse, improper or unauthorized repair is not covered.
6. Ship postage prepaid to the service center listed here:

**Creative Health Products
SERVICE CENTER
7621 East Joy Road
Ann Arbor, MI 48105**

**800-287-5901 (phone)
734-996-4650 (fax)**

Repair Charge:

Basic typical repair, lubrication and calibration for Lange and Harpenden: \$60.00
Replacement parts if needed, are an additional charge.

- Shipping is an additional charge.
 - Service center is not responsible for items lost in transit for uninsured shipments.
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If you have any questions please contact our Service Department, Monday – Friday from 9:00 a.m. – 4:30 p.m. EST.

800-287-5901 service@langeservicecenter.com or service@harpdenservicecenter.com

If you are local – call us at 800-742-4478 or 734-996-5900, 9:00 a.m. – 4:30 p.m. for directions.