



# Lange Service Center

7621 East Joy Road Ann Arbor, MI 48105

Return Form



Please use this form when sending your Lange Skinfold caliper for service. Print this page; fill out the requested information and return with your complete unit. We always recommend that you use a traceable and insured shipping method, such as UPS or Insured US Mail. Creative Health Products is not responsible for items lost in transit.

You can expedite your repair by including your credit card information and pre-authorizing repair charges. The amount we recommend is \$70 which will cover most common repairs, lubrication, calibration, and return shipping. Please include a credit card number (Visa, MasterCard, American Express or Discover Card) with expiration date and security code and authorize charges to \$70. **You will only be charged the cost of the actual repair and return shipping.** We will contact you by mail or e-mail to authorize any additional charges.

**CUSTOMER INFORMATION:** (Please PRINT clearly)

Billing Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

e-mail address: \_\_\_\_\_

Shipping address: **(if different from billing)**

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_ **(Required for commercial addresses)**

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Please specify quantity : _____ Brief description of problem: _____ _____ _____
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Please choose one: <input type="checkbox"/> I authorize work to be carried out up to the value of: \$ _____ ( \$70 recommended) <b>FOR CREDIT CARD PAYMENT ONLY</b> Credit Card # _____ Exp date _____ Security code _____ <small>Last 3 numbers in the signature panel</small> Signature: _____ <input type="checkbox"/> I would like to have a price estimate. I understand that the repair will be held until I provide payment. (A post card will be sent by mail or you will receive an e-mail. )
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If you have any questions please contact our Service Department, Monday – Friday from 9:00 a.m. – 4:30 p.m. EST.  
**800-287-5901 / www.langeservicecenter.com**

If you are local – call us at 800-287-5901 or 996-5900 - 9:00 a.m. – 4:30 p.m. for directions.